

# AQUA LINE



#### CONTENTS

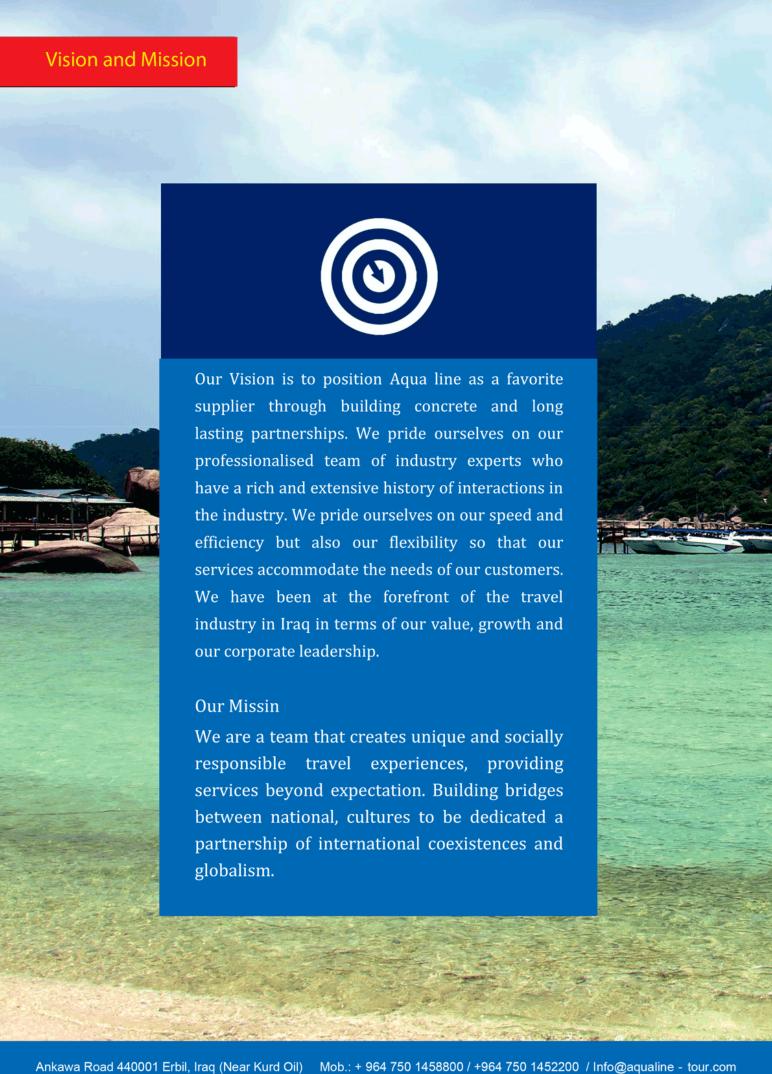
*	Who We Are	*	Car Rentals &
*	Vision and Mission		Transport arrangement
*	Core Services	*	Payment Method
*		*	Company Structure
	Ticket Reservations	*	Hotels Booking Reservation
*	Hotel Reservations	*	Ticket and Other
*	Package Tours		Reservation Record
*	Travel & Health Insurance	*	Our Partners
*	Visa Arrangement	*	

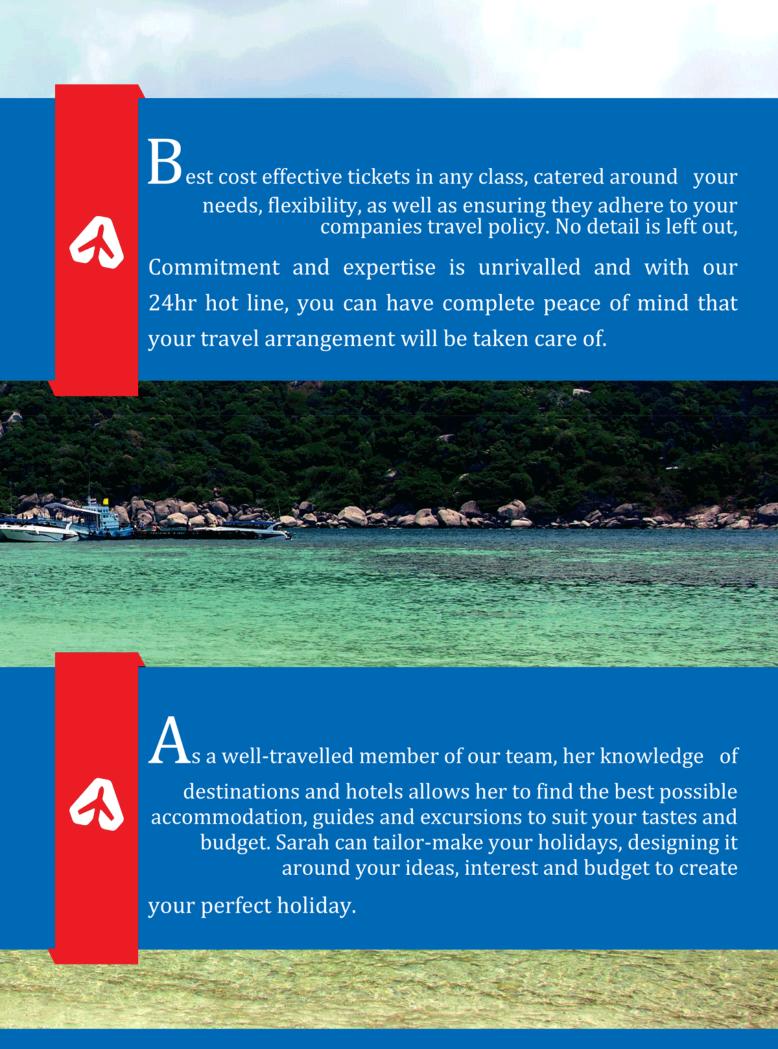
### Who We Are

AQUA Line for Travel & Tourism is a leading travel agency that offers a plethora of services to its customers, with decade experiences in the industry and a professional. Dedicated team based in the Kurdistan Region, we are renowned for our comprehensive services, we inspire confidence to our customers by combining the latest in travel and visa information with long-standing ties to the industry so that the booking, arrival and hotel experiences involve a smooth and VIP packages.

Aqualine Company established in 2019. Aqualine Line in Erbil We adopt a meticulous and systematic approach to delivering the needs of customers by integrated services, which make us a one-stop shop for all the travel requirements. This allow us to provide the best cost effective flights catered around the needs of the Customers, also ensuring a peace of mind that all components of the travel experience will be taken Care. We have established a strong reputation locally in the Kurdistan Region and the rest of Iraq and are on course to becoming the leading travel and Tourism Company throughout the country.









# INSPIRING DESTINATIONS WITHIN YOUR REACH





This includes completion of all relevant forms and translations. Our multi-lingual, internationally trained local experts have decades' worth of combined experience and have established a strong reputation in the Kurdistan Region and the rest of Iraq as leading visa and residency advisors.

#### Car Rentals & Transport Arrangement



We offer a speedy and reliable car hire service and offer both budget and high-end vehicles to suit the needs of our customers. We additionally provide transportation arrangements for travel within and outside of Iraq.

#### Payment Method



We accept the following payment methods, based on your billing country/region and the currency in which you want to pay.



Bank/Wire Transfer



Direct Debit



Mobile Credit Transfer (Hawla)

# **Company Structure**

Aqua Line company organization chart structure.































































































## Skills

- \* IT literate and dully update with the latest technology and booking systems
- Excellent verbal and nonverbal communication skills
- \* Proven expertise at networking and negotiating
- \* Ability to quickly assess the customer's need
- Maintaining a confident and professional demean our at all times.

# Responsibilities

- \* Organizing flight travel insurance and accommodation.
- \* Using a booking system to secure holidays.
- \* Collection and processing payments.
- \* Advising customers on travel managements e.g. Visas, inoculations, and passports
- Posting tickets to clients.
- \* Keeping clients promptly informed of any changes and offering suitable alternatives when appropriate
- \* Handling complaints and refunds
- \* Maintain the data of clients.



AQUALINE COMPANY FOR TRAVEL AND TOURISM